

Training Quality Standard

TRAINING
QUALITY
STANDARD



Designed to Recognise and Celebrate the Best

Stratford-upon-Avon College is the first college in the country to achieve the Training Quality Standard with excellence in Hospitality, Leisure, Travel and Tourism in recognition of its outstanding work with employers.

The Training Quality Standard is an assessment framework designed to recognise and celebrate the best organisations delivering training and development solutions to employers. The framework has a focus on two very different but linked competencies. Firstly, it focuses on the response to the needs of employers as individual companies and secondly, in the ability to develop and deploy products to address these needs.

"The college is among the first in the country to be able to replace its old Hospitality CoVE logo with the new TQS badge. Receiving certification for this standard is extremely difficult to achieve. This accomplishment is therefore a true reflection of the excellent work and commitment of staff across the college, particularly within the Hospitality and Catering department and Stratford Business Services (SBS)" commented Martin Penny, Principal of Stratford-upon-Avon College.

The Training Quality Standard has been designed to reflect employers' priorities and expectations in sourcing training and development solutions for their businesses, and the practices of the organisations proven to be the best at delivering them.

Stratford Business Services is the business division of Stratford-upon-Avon College.



We offer a range of purpose-built facilities to meet all your conference and training needs.

Our dedicated business centre at Cygnet Court is situated on the outskirts of the picturesque town of Stratford-upon-Avon. Located on Timothy's Bridge Road just off the A3400, the centre provides convenient access to the Midlands motorway network, to the Stratford-upon-Avon Park & Ride facility and to Birmingham International and Coventry airports.

- Air conditioned throughout
- High speed wireless internet access
- Day delegate rate
- Hourly room hire rates available
- Natural daylight in all rooms
- High tech audio visual equipment included
- Convenient to road and rail network
- Free parking
- Exceptional customer service from an experienced team of staff

Our rates are very competitive, whilst still offering you the service you require when arranging a meeting or training session.

Contact us to find out more!

Train to Gain



Train to Gain is a way of working with employers which offers them full access to a range of training solutions to meet their skill needs. Training needs are matched with available funding sources to offer the most economically effective solutions.

Stratford Business Services can provide expert advice on funding and subsidies. Train to Gain delivered through Stratford Business Services aims to improve business performance and raise the skill levels of the work force.



Train to Gain offers:

- Access to funded programmes through The Learning and Skills Council
- Information and advice to employers on qualifications and training
- Support from a Training Provider working to National Standards

To learn more about Train to Gain and other funding opportunities and incentives available please contact us on 01789 297335.

I first began using Stratford-upon-Avon College early in 2007 when I started to look for an outlet to help me gain NVQ qualifications for a number of staff here in our leadership and development facility at Westwood. Since my first dealings with the college I have had nothing but praise for the help that they have given me regarding the availability of NVQs, the funding process and the assessment procedure.

As Westwood is run as a 4* hotel we operate 24 hours a day and their team of assessors have always been very flexible in coming to see our staff at all times of the day. Their approach to the staff has always been very professional and helpful, and since our initial meeting, we have



been able to put over 23 members of staff through a variety of different NVQs and apprenticeships.

I believe that they have developed a very successful partnership with ourselves and I am more than happy with the level of service that they have provided. I look forward to this continuing over the years as we continually train and develop our staff.

Sarah Trivett
HR Business Partner
Westwood Network Rail

